



**Meritor**

Case # AM \_\_\_\_\_

Authorization # ARM \_\_\_\_\_

# PRE-CALL WORKSHEET

**\*Required Field**

Cummins-Meritor ID #\* \_\_\_\_\_

## VEHICLE INFORMATION

17 Character VIN\* \_\_\_\_\_ Vocation \_\_\_\_\_

Vehicle Make\* \_\_\_\_\_ Vehicle Model \_\_\_\_\_

Owner/Fleet Name\* \_\_\_\_\_ Unit # \_\_\_\_\_

In Service Date\* \_\_\_\_\_ Vehicle Build Date \_\_\_\_\_  
MM/DD/YYYY MM/DD/YYYY

## PART/COMPONENT INFORMATION

Cummins-Meritor Component Model #\* \_\_\_\_\_

Cummins-Meritor Component Serial #\* \_\_\_\_\_

## REPAIR FACILITY INFORMATION

Contact Person\* \_\_\_\_\_ Phone\* \_\_\_\_\_

Work Order # \_\_\_\_\_ Email Address \_\_\_\_\_

Odometer \_\_\_\_\_ Miles Kilometers Hours Failure Date\* \_\_\_\_\_  
MM/DD/YYYY

Warranty Coverage    OEM    Cummins-Meritor

## WORK DETAILS/CUSTOMER COMPLAINT\*

## SERVICE PART ONLY

Component Purchase Date \_\_\_\_\_ Original Invoice # \_\_\_\_\_  
MM/DD/YYYY

Mileage On Component \_\_\_\_\_

