



Case # AM \_\_\_\_\_

Authorization # ARM \_\_\_\_\_

# PRE-CALL WORKSHEET

**\*Required Field**

ID #\* \_\_\_\_\_

## VEHICLE INFORMATION

17 Character VIN\* \_\_\_\_\_ Vocation \_\_\_\_\_

Vehicle Make\* \_\_\_\_\_ Vehicle Model \_\_\_\_\_

Owner/Fleet Name\* \_\_\_\_\_ Unit # \_\_\_\_\_

In Service Date\* \_\_\_\_\_ Vehicle Build Date \_\_\_\_\_  
MM/DD/YYYY MM/DD/YYYY

## PART/COMPONENT INFORMATION

Meritor Component Model #\* \_\_\_\_\_

Meritor Component Serial #\* \_\_\_\_\_

## REPAIR FACILITY INFORMATION

Contact Person\* \_\_\_\_\_ Phone\* \_\_\_\_\_

Work Order # \_\_\_\_\_ Email Address \_\_\_\_\_

Odometer \_\_\_\_\_  Miles  Kilometers  Hours Failure Date\* \_\_\_\_\_  
MM/DD/YYYY

Warranty Coverage  OEM  Cummins

## WORK DETAILS/CUSTOMER COMPLAINT\*

## SERVICE PART ONLY

Component Purchase Date \_\_\_\_\_ Original Invoice # \_\_\_\_\_  
MM/DD/YYYY

Mileage On Component \_\_\_\_\_

