



***** IMPORTANT SAFETY RECALL *****
TRANSPORT CANADA RECALL #2023-588
Cummins Campaign #C2735

December 8, 2023

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act*.

This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Cummins Inc. is conducting a recall involving certain L9N engines that were manufactured between August 1, 2023 and September 14, 2023. This notice applies to your L9N engine(s) listed on the enclosed table.

WHAT IS THE PROBLEM?

The subject engines may have been built with incorrect length flanged stud(s) attaching the rear lifting bracket to the cylinder head. The rear lifting bracket may detach from the cylinder head while the engine is being lifted, possibly causing the engine to swing or fall, potentially resulting in personal injury.

WHAT WILL CUMMINS DO?

Cummins has released field Campaign #C2735 "L9N Rear Lifting Bracket Hardware Mounting Safety Campaign" to correct this condition by inspecting and replacing the flanged stud in the rear lifting bracket arrangement with the correct length flanged stud.

This campaign is currently available at Cummins Distributors and Cummins-authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1.2 hours to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine(s). The distributor or dealer will work with you to schedule the best date to complete this repair.



In the meantime, Cummins advises you that there are no drivability concerns with the safety defect identified. Should an engine need repairs requiring the lifting of the engine, and/or the bracket is visibly seen to be loose, please contact a Cummins certified repair location.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner, please forward this notice to the new owner or provide the new owner's contact information to Cummins at cummins.campaign.administration@cummins.com so that we can notify them of this recall.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

Vehicle lessors receiving this recall notice are required by law to forward a copy of this notice and any subsequent notices to the lessee within ten (10) days.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467) or visit our website at care.cummins.com. For additional information about the recall, you may contact Transport Canada's Information Centre at 1-800-333-0510.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.